

Adding value to your business
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Synectix
www.synectix.net

Call•A•Matic

Call Accounting System

Call•A•Matic is a stand alone Phone Call Accounting System designed specifically for the US hospitality industry. Call A Matic collects phone call data (SMDR) from a PBX (phone system), stores and processes the call data to generate informative and useful reports in a variety of formats. The Call A Matic comes in two convenient versions—Call•A•Matic Plus and Call•A•Matic Lite.

Call•A•Matic Plus

The Call A Matic Plus is housed in a sleek ABS enclosure with tiltable LCD display and occupies very little desk space. Call A Matic Plus has a 25-button keyboard and is very simple to program and use—no need to employ personnel trained in Windows or any other operating system. The unit comes with two serial ports, one parallel port and a analog phone port to make all the necessary connections to the PBX, PMS and toll control. The software embedded in the unit has extensive programming features like mark-up, markdown, user definable numbers, extension pairing, addition of new area codes etc. All dialing patterns, toll free numbers, Area codes, International codes are pre-programmed in the unit. User may however, add new area codes. Compliance with the North American Numbering Plan (NANP) changes ensures accurate charging of calls. Remote programming of the unit and software updates is possible.



Call•A•Matic Plus provides protection against telephone abuse by setting credit limits for each guest. The credit limit function helps the hotel managers to monitor the cash-paying customers and prompt the guest for paying additional deposits when necessary. The unit may be programmed to sound an alarm and or print a message on the printer whenever the credit limit for a guest has exceeded. Optionally the unit may be configured to cut-off the room phone on violation of the credit limit.



Call A Matic PMS Lite

The Call A Matic Lite has all the software and hardware of Call A Matic Plus except that it does not support toll control through analog phone port.

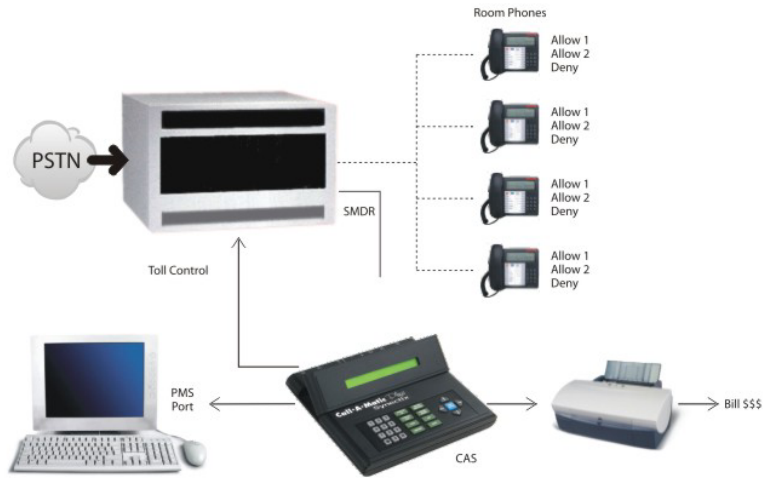
Call•A•Matic Plus Features

- Fully programmable 25-button keypad with messages displayed on screen
- Tilt screen
- Toll control (serial/touch tone)
- Remote Programming
- Property Management Systems Integration (PMS)
- Enforceable credit limits:
 - Monitors cash customers and alerts when limits are exceeded
 - Units configured with call cut-off to have a room line restricted upon credit violation
- Eliminates updates: all rates, surcharges, area codes and exchanges are field programmable
- Paper saving on-screen viewing of all clerk activities
- User friendly on-screen help menu
- Standard parallel and serial port outputs
- Audit Reports

Call•A•Matic Lite features

- Fully programmable 25-button keypad with messages displayed on screen
- Property Management Systems Integration (PMS)
- Eliminates updates: all rates, surcharges, area codes and exchanges are field programmable
- Paper saving on-screen viewing of all clerk activities
- User friendly on-screen help menu
- Standard parallel and serial port outputs
- Audit Reports

Connection Diagram

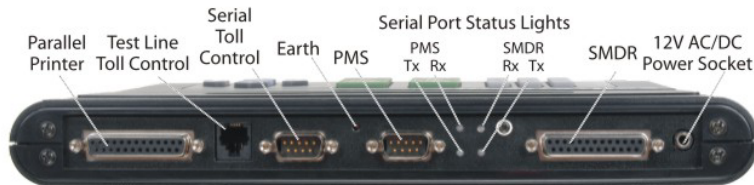


Tilt LCD screen for viewing:

- Programming
- PBX status
- Printer status
- Call display
- Report display

Keypad for

- Check In/Check Out
- Report Selections
- Programming



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